

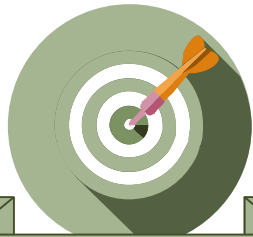
COMMERCE CLOUD DOCUMENT MANAGEMENT

BEST PRACTICES PLAYBOOK



DOCUMENT MANAGEMENT IN THE 4TH INDUSTRIAL REVOLUTION

Why Use Commerce Cloud?



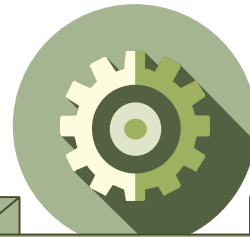
Best Experience

- Deliver a seamless shopping experience across all channels.



Engagement & Productivity

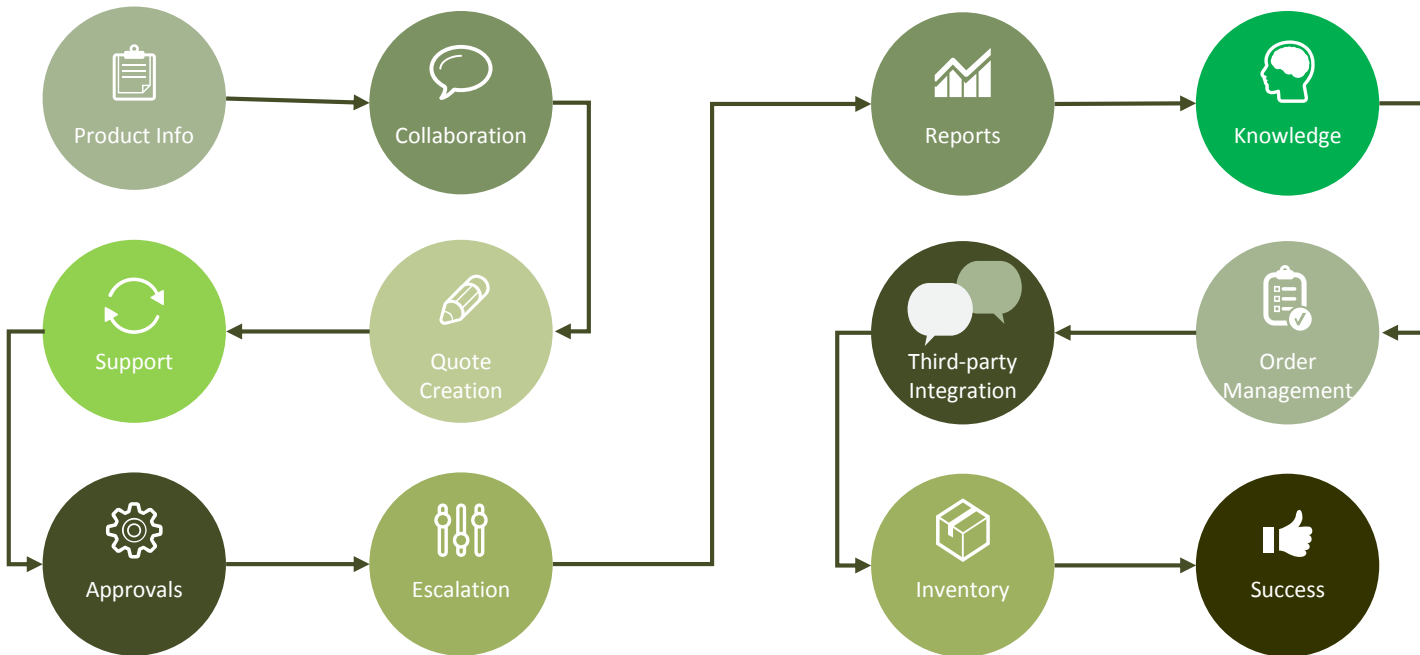
- Take advantage of market opportunities faster with the speed and agility of the cloud.



Process Management

- Launch new sites, create all-new consumer experiences, bring stores online, adopt new features, and integrate partner technologies in record time, without the usual complexities.

What Does Commerce Cloud Bring?



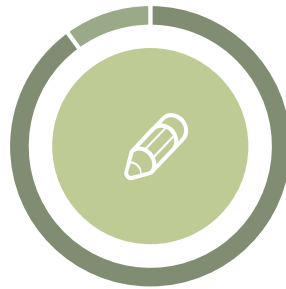
A set of tools to drive e-commerce excellence

Document Management Challenges on Commerce Cloud



Lack of Document Structure

If documents are stored in Salesforce, they cannot be stored in an organized manner.



Difficulty on Accessing Documents

If not stored in Salesforce, documents are hard to access



Limits on Sending Large Files

There are salesforce governing limits on sending emails with attachments (25MB is the limit)



Inability to Retire Old Customer Files

There is no mechanism on salesforce to safely, securely and cost effectively retire old files

How Can S-Drive Help?



Visibility

With easy reach to all files related to opportunities on Salesforce, enterprises will have better understanding of their customer needs



Accessibility

Enterprises can upload and access files critical to run business from anywhere and at anytime.



Sharing

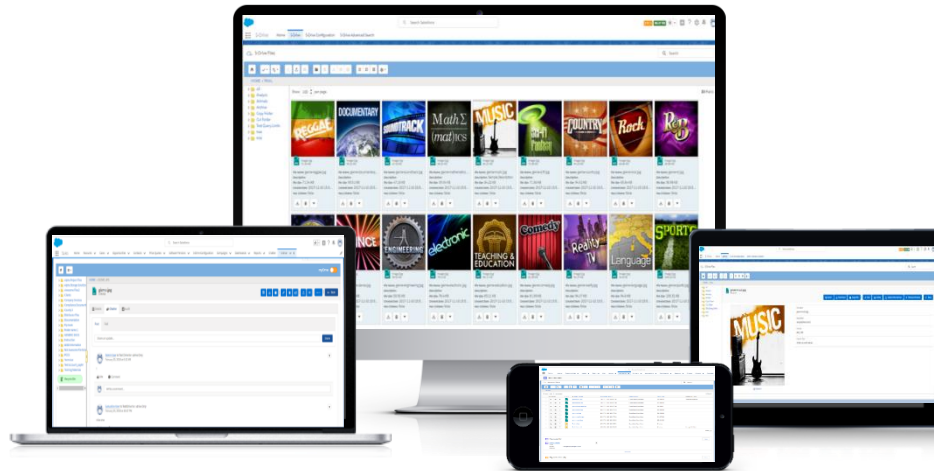
Users having access to files can easily share without having to worry about email size limitations of salesforce



Archiving

Enterprises can archive files based on their retention policy in a cost-effective manner

Where to Test Drive S-Drive?



Highest Rated

With its 4.9 Score, S-Drive is the most beloved Document Management app on AppExchange



Customizable

The most flexible platform to meet your needs on document management.



Simple to Setup

The easiest to setup among document management apps



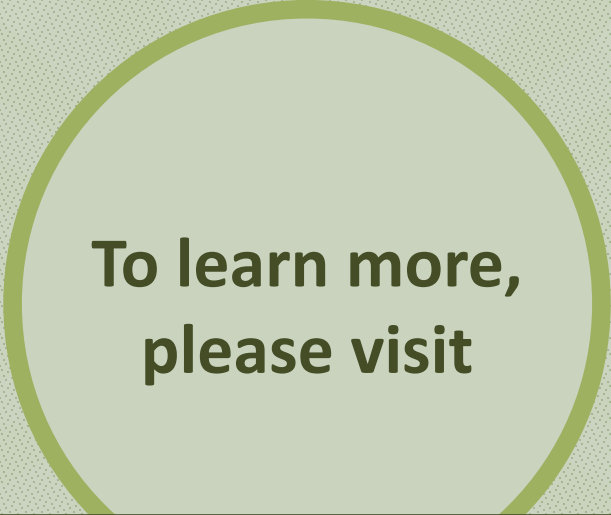
Support

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